



Software for Enterprise Communications and Contact Centers

@MS+

Software extensions for Cisco Meeting Server

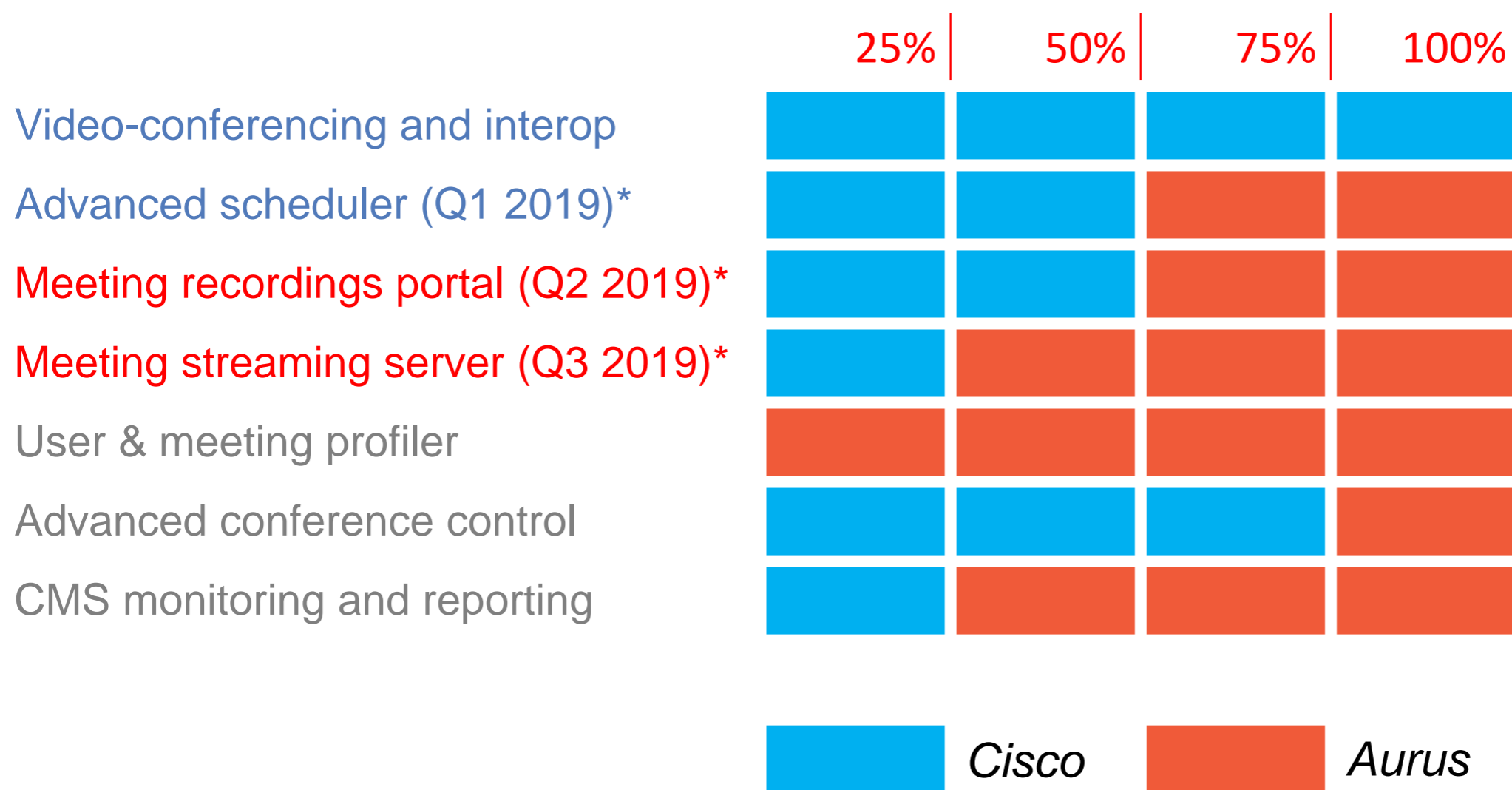


Solution
Partner



Overview

Aurus CMS+ empowers your Cisco Meeting Server with extra-functionality transforming it into complete, full-featured video-conferencing solution.



* The picture above indicates development dates as of April 2019. Contact your account manager at Aurus to learn more about upcoming features and discuss what you're lacking in Cisco Meeting Server.





Advanced meeting scheduler

Use MS Outlook to schedule CMS meetings and book rooms

The standard invitation will be appended with the instructions on how to join.

Each attendee can indicate the phone to call him on when the meeting starts

More than just a scheduler

Ad-hoc meetings

Start ad-hoc meetings with a push of a button on your Cisco IP phone or Jabber

Reporting

Monitor how the system is used and how many meetings are planned

Custom fields

Add custom fields to the scheduling form to learn better how CMS is used

API

Integrate 3rd party software into the scheduling process



Meeting recordings portal

User interface to access meeting recordings

Parts of the same meeting are grouped

Advanced player

Access rights management

«Share» feature

Recording lifespan configuration

Benefits

- ✓ Saves engineers time
- ✓ Increases security of your video-conferencing system



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Meeting streaming server

Broadcast your meetings to thousands of users

Embedded media-server

Web-portal to broadcast CMS meetings

Access rights management

Desktop and mobile devices support

Benefits

- ✓ live streaming of CMS co-spaces to global audiences



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User and meeting profiler

Profiling users

- control meeting types (audio / video / HD) available for groups of users
- control the max number of attendees
- manage access to meeting features (i.e. record, app sharing)

Meeting types management

- create meeting templates (i.e. personal, VIP, webinar)
- configure template settings (HD/SD/audio, “mute on join” etc)
- use global and personal templates



Advanced conference control

Enterprise directory

- flexible structure
- synchronization with several enterprise data sources
- public and personal contacts

Advanced meeting control

- participant grouping
- automatic dial out to a disconnected participant
- «Raise Hand» feature
- bridge cascading
- web snapshots

A decorative graphic on the left side of the slide consists of three overlapping semi-circles. The outermost is a large light blue semi-circle. Inside it is a smaller green semi-circle, and the innermost is an even smaller orange semi-circle. These semi-circles are positioned to the left of the three text boxes, with their right edges aligned with the left edges of the boxes.

Monitoring license and space usage by CMS servers, departments, users

Reports on scheduled conferences and historical reports

CMS performance monitoring (**bandwidth, frame rate, packet loss, jitter**) and alerts to system administrator



Aurus portfolio

Since 2009 we develop applications for Cisco Collaboration platforms and contact centers.

In addition to Aurus CMS+ our portfolio includes:

PhoneUP

application bundle on top of Cisco UCM

- enterprise directory with customizable Caller ID and unified search
- call recording and screen capture with UCCX integration
- attendant console, text/audio paging and much more

RichCall

customer collaboration platform

- visual customer support with co-browsing
- remote guidance with shared mobile camera
- online video sales and virtual showrooms

Outbound

complete outbound solution

- list and contact management with CRM integration
- Progressive, Power IVR, Predictive modes for contact center
- special edition operating on top of UCCX native dialer

NetFAX

fax-server for Cisco communications

- send fax messages from MS Office and CRM
- append messages with stamps and signatures
- web-based UI



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