Aurus PhoneUP – Universal Caller ID

An optional extension to the "Directory" module provides the Caller ID feature on any IP phone.

With the "Universal Caller ID" extension configured, the Directory module supplements every call CUCM routes with the caller name extracted from the Directory phonebook.

Such Caller ID is supported by SIP-, H225- and intercluster- trunks and therefore the caller name is recognized by any IP phone and any IP PBX.

Caller ID for any IP phone

With "Universal Caller ID" extension all users will benefit from the Caller ID feature.

Cisco 3905 IP phones and even 3rd party SIP devices will display the name of the calling party, for example the name of a client extracted from the CRM database.

Caller ID for any IP PBX

If your communication network consists of several heterogeneous segments, you may configure CUCM to route calls between them and use the Directory module that adds the "Caller ID" header to any phone call.

This way the caller name will be displayed to the calling party even if both endpoints are non-Cisco devices.

Features and requirements

The extension is shipped with 5-seats Directory license which provides comprehensive features to manage phonebooks, including:

- flexible phonebook structure,
- connectors to import contact from AD, LDAP, IBM Lotus Notes, CSV, XML, CUCM, SQL DBMS,
- scheduled synchronization.

Being a part of PhoneUP bundle the Directory module supports high-availability configuration.

Requirements:

- IP PBX: CUCM Enterprise 9 and higher
- Virtual environment is supported
- Server: Windows server